# Welcome to Brazoria County MUD No. 22

24-hour Emergencies (281)290-6500 Customer Service / Billing Issues (281)290-6500

## Visit your District Website: www.bcmud22.org

Welcome to Brazoria County MUD No. 22 (District). Whether you are a property owner or a tenant we are happy to have you as our customer. The District provides water and wastewater services to customers residing within the District's boundaries. Our District's Operator is Municipal District Services. Below are some contact numbers and basic information to assist you.

> MUNICIPAL DISTRICT SERVICES

## **Contact Municipal District Services at the following numbers:**

24-hour emergencies,	281-290-6500
to report leaks or other service related issues:	
Customer service or billing issues,	281-290-6500
8:30 to 4:30 Monday through Friday:	

## Payment for water bills:

Water Bill payments are due:	13 <sup>th</sup> of each month
Payments may be made in the following ways:	
US Postal Service	P.O. Box 3150,
	Houston, TX 77253-3150
<ul> <li>On-line bill pay via your bank</li> </ul>	Your bank's website
<ul> <li>Pay at Grocery Stores</li> </ul>	Watch for notice of available date
<ul> <li>Pay by Credit or Debit Card</li> </ul>	Watch for notice of available date
<ul> <li>Pay by eCheck</li> </ul>	Watch for notice of available date
<ul> <li>Pay at Walmart</li> </ul>	Watch for notice of available date
The 4 payment options a	bove will charge a convenience fee
Municipal District Services drop box at:	406 W. Grand Parkway S. Suite 260
	Katy, TX 77494
	16758 Telge Road
	Cypress, TX 77429
Contact for Tra	sh Service issues:

Best Trash	281-313-2378			
Contact for Tax Assessor:				
Assessments of the Southwest	281-482-0216			
	www.aswtax.com			

### Easy Water Saving Tips Inside the Home:

- Wash only full loads of clothes and dishes
- Never leave water running while brushing your teeth
- Repair leaky fixtures such as faucets and • toilets

### Easy Water Saving Tips Outside the Home:

- Water plants and yard only when necessary •
- Never water or use sprinklers during the heat of the • dav
- If feasible, wash the vehicle on your lawn, not in the • driveway where the runoff will be lost to the sewer

On behalf of the Board of Directors of Brazoria County MUD No. 22 we are pleased to welcome you as a customer, and look forward to serving you. Please feel free to call our District operator, Municipal District Services, with any questions.

## Brazoria County MUD No. 22

#### SERVICE AGREEMENT

#### I. PURPOSE

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public heath and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

#### **II. PLUMBING RESTRICTIONS PER STATE REGULATION**

- A. No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air-gap or an appropriate back flow prevention assembly in accordance with Commission regulations.
- B. No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure principle backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention assembly tester.
- C. No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.
- D. No pipe or pipe fitting which contains more than 8.0% lead exists in private water distribution facilities installed on or after July 1, 1988 and prior to January 4, 2014.
- E. Plumbing installed after January 4, 2014 bears the expected labeling indicating  $\leq 0.25\%$  lead content. If not properly labeled, please provide written comment.
- F. No solder or flux which contains more than 0.2% lead exists in private water distribution facilities installed on or after July 1, 1988.

#### III. SERVICE AGREEMENT

The following are the terms of the service agreement between Brazoria County MUD No. 22 (the District) and

, the "Customer."

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. The Water System or its designated agent, prior shall conduct these inspections to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately correct any undesirable plumbing practice on his premises.
- E. The Customer shall, at his expense, properly install, test and maintain any back-flow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

#### **IV. ENFORCEMENT**

If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate back flow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER SIGNATURE:	DATE:
SERVICE ADDRESS:	ACCT#: 30622
DAYTIME PHONE(S):	

YOUR AUTHORIZED EMAIL ADDRESS: \_\_\_\_

#### EMAIL :

- 1. A COPY OF PICTURE I.D.
- 2. OWNERS: A COPY OF TOP PORTION OF CLOSING DISCLOSURE STATEMENT OR HUD-1 SETTLEMENT STATEMENT
- 3. RENTERS: A COPY OF YOUR COMPLETE LEASE AGREEMENT

#### FEES LISTED BELOW AND DOCUMENTS LISTED ABOVE ARE DUE PRIOR TO SERVICE BEING INITIATED:

#### **SECURITY DEPOSIT:**

OWNERS: \$125.00 + NON-REFUNDABLE TRANSFER FEE: \$30.00 = TOTAL AMOUNT:	\$155.00	<b>PREPAID</b>
RENTERS: \$200.00+ NON-REFUNDABLE TRANSFER FEE: \$30.00 = TOTAL AMOUNT:	\$230.00	<b>PREPAID</b>

#### NOTICE ABOUT CONFIDENTIALITY OF CUSTOMER INFORMATION

Chapter 182 of the Texas Utilities Code as amended in 2021 by House Bill 872 provides that a government-operated utility may not disclose personal information (customer's <u>address</u>, <u>telephone number</u>, and <u>social security number</u>) in a customer's account, or any information related to the volume or units of utility usage or amounts billed or collected for such utility usage, unless the customer elects to allow such information to be disclosed.

The Utilities Code requires the District to provide notice of the customer's right to allow disclosure of his or her information. Therefore, if you wish to allow disclosure of your personal information, please check the box below and return this form to the District.

NOTE: The District is allowed to disclose information in a customer's account record to federal, state or local government officials; to District employees, officials and operations personnel; to consumer reporting agencies; to a contractor or subcontractor approved by and providing services to the District, the state, a political subdivision of the state, or the United States; or to any other provider of utility services.

#### Authorization to Disclose Customer Information

PLEASE CHECK BOX IF ALLOWING DISCLOSURE OF PERSONAL INFORMATION

The undersigned customer allows the District to disclose the customer's account information and personal information as identified by Texas Utilities Code.

By:

Signature

Date

Printed Name and Address

RETURN THIS FORM TO:

Municipal District Services, LLC P.O. Box 1827 Cypress, Texas 77410

OR SCAN AND EMAIL the signed and completed form to info@mdswater.com